

# E-Learning

1. Open browser
2. Type the URL **https://dunkinbrands.csod.com** into the address bar  
**Important:** Make sure you have disabled pop-up blockers in your browser settings
3. Enter your **User ID** and **Password** in the **ALL USERS** box  
**Note:** Your **password** for the first time logging in is **Welcome1**

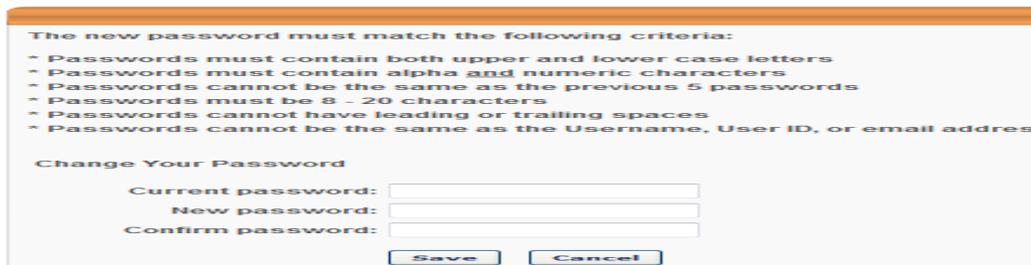


**Note:** If you do not remember your **User ID** contact your Restaurant Manager.

Upon initial log-in, you will need to **change your password**

1. Enter **Welcome1** (*Case Sensitive*)
2. Enter New Password
3. Enter New Password again to confirm
4. Click **Save**

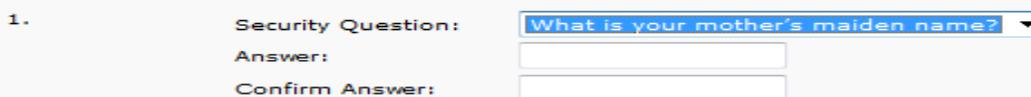
Your password has expired. Please change your p



Upon initial log-in, you will also need to **answer a security question** (in case you forget your password in the future).

1. Type your Mother's Maiden Name
2. Type your Mother's Maiden Name again to confirm
3. Click **Continue**

\* The answer(s) must be at least 3 characters in length.



Once you have logged in you will need to agree to the **Dunkin' Brands Intranet Terms of Use Agreement**.

# E-Learning

1. Read the Dunkin' Brands Intranet Terms of Use Agreement by clicking on View the full terms
2. Click **I Agree**

DUNKIN' BRANDS INTRANET TERMS OF USE AGREEMENT

YOU AGREE TO READ THESE TERMS OF USE CAREFULLY AND COMPLETELY BEFORE USING THIS INTRANET WEBSITE OR HOSTED APPLICATION (COLLECTIVELY HEREINAFTER 'INTRANET'). YOUR CONTINUED ACCESS TO OR USE OF THE INTRANET OR USE OF THE INFORMATION AND/OR SERVICES CONTAINED ON THE INTRANET INDICATES YOUR ACKNOWLEDGEMENT OF THESE TERMS OF USE AND YOUR ACCEPTANCE OF ALL THE PROVISIONS HEREOF. IN THE EVENT OF A CONFLICT BETWEEN THE ENGLISH AND SPANISH VERSIONS OF THESE TERMS, THE ENGLISH VERSION SHALL GOVERN AND CONTROL.

[View the full terms](#)

When trying to access a "online class" or "Curriculum" use the GLOBAL SEARCH found on the top right-hand corner (see below)

The screenshot shows the Dunkin' Brands Intranet home page with several annotations:

- 1. Tabs:** Points to the navigation bar containing "Home", "Learning", and "Support".
- 2. Widgets:** Points to a central widget area titled "HI DEMO" featuring coffee cups and buttons for "GO TO MY TRAINING", "BROWSE FOR TRAINING", and "VIDEO LIBRARY".
- 3. Support:** Points to a "SUPPORT" button.
- 4. Ops Source:** Points to an "OPS source" button.
- 5. Global Search:** A blue circle highlights a search bar in the top right corner with the text "5. Global Search" and an arrow pointing to it.