

Chicagoland Commissary Monthly Newsletter

In the Know at CLC

Chicagoland has 30 stores and is growing!! We are always looking to promote within so if you are interested in growing with us please speak to your General Manager or Area Manager today. You can also visit our website <http://www.clcdd.com/employment/> to see where we are hiring. We are opening new stores in 2016 in the northwest suburbs and Indiana.

Window #3 Starts Thursday Feb 25th, Are YOU Ready?

Watch the video

<http://www.dd-uni.com/Landingpage/index.php?keyphrase=wsrO9Eneh#Menu>

Take the Dunkin' Readiness Quiz

<https://www.surveymonkey.com/r/HC56ZXY>

NEW

- GranDDe Burritos (Veggie & Sausage) (window 3&4)
- Butter Pecan, Pistachio & Cookie Dough Swirls (windows 3-5)
- Strawberry Shortcake Croissant Donut (window 3&4)
- Raspberry Cheesecake Square Donut (window 3&4)
- Oreo Cheesecake Square Donut (window 3&4)

Make a short video of what you learned during your window training and upload it to our website for a chance to win a Gift Card.

The video needs to be you (and your peers if you wish) telling us what's coming in the new upcoming window. The best video will win, so get creative!! You have until end of business Monday Feb 22nd to upload your video.

<http://www.clcdd.com/team-member-access/> (lovedunkin is the password)

Congrats to Vanessa Bray

Vanessa was chosen to join DD to be in their Training Video that will air at the 2016 Spring Huddle that all GM's attend.

Also a Special Thanks to Nicole for helping at Arlington Heights with support and decorating for the day of the DD Training Shoot. A BIG Thanks to Amy Nelson and her team at Arlington Heights for allowing the Training Video to be shot at your store, it looked AMAZING!!



Congratulations

Great Job Silvia and Bryan @ Central Express for getting a 100% on your RV in February

Diana @ Cicero for receiving her 2nd 95% in a row on her RV also in February

Rosa Montalvo, Maria Cruz & Elsa Rivera celebrated their 10th year with CLC

Justina @ Ogden won the 2015 GSS 85% Club contest

COMING SOON

Employee website to order Chicagoland Commissary DD Sweatshirts, Jackets & Uniforms. More info to come

Menu Boards are changing on February 24th and we need to ensure YOU are able to speak about this to our Guest.

What happened to my combo? Combos have been eliminated to allow more choice.

Why has the price of my everyday order changed? We no longer offer combos. Sign up for DD Perks for deals.

What do I say if a guest orders a combo? We no longer offer combos but are happy to ring your products in separately.

What are all the numbers next to the price points? The numbers indicate calories.



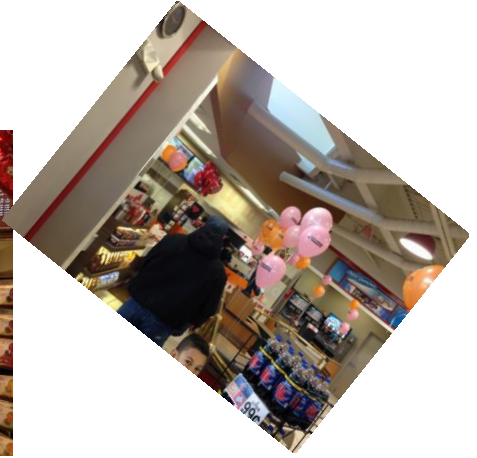
Remember if you need a new apron, hat, nametag or shirt your General Manager will sell you them through payroll deduction.

We do not borrow uniforms and do not allow employees to work without the proper uniform

(full uniform policy can be found in your handbook on our website <http://www.clcdd.com/team-member-access/> password; lovedunkin

CLC handbook)

Kankakee Celebrated their Remodel with a re-grand opening this past weekend



Face Painter / Free Coffee for One Year / Plinko to win Dunkin' Prizes / Cuppy the Dunkin' Mascot

Did you know that we have 120 seconds to get our Guest in and out when they visit inside and 150 seconds to get them in and out if they visit us through the Drive Thru??

Being prepared for every rush, Having the right people in the right places, Following the 6 steps of service (this includes smiling and making eye contact) & Working as a team all helps ensuring that our guest are in and out.

Every Dunkin' sells the same product, what makes CLC better is the Guest Service we provide....

Clean Stores + Trained Employees + Happy Guest = GREAT STORE



HAPPY ANNIVERSARY



Store	Name		Anniversary Date	Years at CLC	Position
Ogden	JUAN	SOLIS	3/8/2008	8	Shift Leader
Grand	MARIA GLORIA	AVALOS	3/2/2009	7	Crew Member
Ashland	AHMED	MOHAMMED	3/15/2009	7	Shift Leader
Lawrence	TAMEKA	CLAY	3/25/2011	5	Shift Leader
Div and Cal	JESSICA	FLORES	3/5/2012	4	Shift Leader
Ogden	GABRIELA	DIAZ	3/26/2013	3	Crew Member
Monee	TANIQUA	LARRY	3/3/2014	2	Crew Member
Pershing	MARIELLE	GREIN	3/5/2014	2	Crew Member
Central	SANDYBETH	GARCIA	3/26/2014	2	Shift Leader
Elk Grove	SHIRLEY	YNOQUIO	3/27/2014	2	Crew Member
Woodridge	ROSANNA	OCHOA	3/3/2015	1	Crew Member
Division	DAQUAIN	ELLIS	3/3/2015	1	Crew Member
Roselle	CRYSTAL	MORGAN	3/5/2015	1	General Manager
Elk Grove	DIVAM	PATEL	3/24/2015	1	Crew Member
Cicero	ANTHONY	POWELL	3/25/2015	1	Crew Member
Manteno	RILEY	CHIATTELO	3/28/2015	1	Crew Member
Homer Glen	NICOLE	OCONNOR	3/29/2015	1	Assistant Manager



HAPPY BIRTHDAY



Store	Position	Date of Birth	Name	
Wrigley	Crew Member	3/31	Shanese	Bradley
Indy	GM	3/17	PATRICIA	SHANNON
Indy	Crew Member	3/1	David	Cauley
Indy	Crew Member	3/13	Megan	Murillo
Channahon	Shift Leader	3/29	NATASHA	NOWDEN
Channahon	GM	3/17	JONNAYE	WATTS
Channahon	Crew Member	3/24	Aileen	Salvetti
Menard	Shift Leader	3/18	BLANCA	MONTALVO
Pershing	Shift Leader	3/16	GINGER	DOWLING
Pershing	GM	3/6	MARIO	SCALISE
Pershing	Crew Member	3/17	APRIL	CALDERON
Manteno	Crew Member	3/8	ELIZABETH A	MINTON
Manteno	Crew Member	3/8	JORDAN	COOLEY
Monee	GM	3/17	SHALONDA	TODD
Willow	Crew Member	3/14	EDUARDO	RAMIREZ
Ogden	Crew Member	3/19	GABRIELA	DIAZ
Homer Glen	Crew Member	3/19	Chloe	Cirar
Romeoville	Crew Member	3/4	Jackeline	Molina
Irving Park	Crew Member	3/3	TERRENCE	PARHAM
Irving Park	Crew Member	3/17	ARLENE	TORRES
Madison	Crew Member	3/10	Jacob	Hojnacki
Madison	Crew Member	3/22	COREY	DAVIDSON
Madison	Crew Member	3/29	Samuel	Rivera
Roselle	Shift Leader	3/6	MAURICE	WALLS
Arlington	Shift Leader	3/15	ASHLEE	LYLE
Arlington	Crew Member	3/6	Haley	Cecala
Arlington	Crew Member	3/23	carolyn	soukup
Western	GM	3/9	jeremiah	cowin
Central	Shift Leader	3/26	ELSA M	RIVERA
Cicero	Crew Member	3/20	ANTHONY	POWELL
Cicero	Crew Member	3/18	ALEXIS	LOREDO

If you wish to see something in your monthly CLC Newsletter let us know. Send using the Suggestion Box located in the Team Member section of the website